

# QUALITY POLICY OF THE NATIONAL UNIVERSITY OF PHARMACY



**The strategic aim of the University** is to establish a better status of the higher education institution of pharmaceutical direction in Ukraine and CIS countries, and provide a decent position in the European and world rankings of the universities for quality of education.

## **Our mission:**

Comprehensive training of competent professionals for the pharmaceutical sphere of healthcare in accordance with applicable national law, as well as constantly researched requirements of employers, regulatory authorities, society and all other concerned parties.

**To implement this mission, staff of the University is constantly and persistently working on:**

- improvement of the educational and methodological facilities;
- capacity building of the academic teaching staff;
- expansion and strengthening of the international relations;
- improvement of the methods and the means of educational process, educational and vocational guidance;
- strengthening and development of the material facilities;
- increasing the level of research and formation of the scientific schools recognized in Ukraine and world.

Achieving these goals is planned to be carried out largely by effective quality management system, currently applied in accordance with the requirements of ISO 9001, and its constant improvement.

## **The effectiveness of the quality management system achieved through:**

- practical implementation of the modern quality management principles underlying the ISO 9000 standards and the TQM concept;
- implementation of the process approach to manage all activities that affect the compliance of educational services with the established requirements;
- leadership in providing high quality services and constant improvement of customer satisfaction;
- motivation of all personnel for fruitful work and continuous development by enhancing their professional competence and introduction of innovations in their work.

At all levels organizational structure, employees of the National University of Pharmacy aim to ensure proper quality of training of our students and continually improve the indicators characterizing us as a leading higher education institution of Ukraine.

*“Quality of education determines the quality of our lives”*

Rector of the NUPh, Prof.

Chernykh V.P.

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